

# Safety and hygiene policy

to help us deal with COVID-19

We wish to provide you with a safe stay at Park Igls that complies with the most stringent standards of health and hygiene. We abide by the legal regulations, and request that you follow the hygiene and conduct measures we have put in place.

For the safety of all, people with acute COVID-19 symptoms such as fever, a cough or sore throat will not be admitted. This also applies to anyone who has had contact with a confirmed COVID-19 case within the past 14 days.

People travelling from risk areas or who have spent time in a risk area during the last 10 days are required to present proof of a negative test on arrival.

For your safety, all guests are tested for coronavirus on arrival and all Park Igls employees are continuously tested. Our medical staff wear mouth and nose protection during treatments.

Guests who have been tested may move around the retreat without a mask, but must maintain safe distancing. Guests have to wear a face covering during treatments and whilst using the lift.

You will find several contactless sanitiser dispensers distributed throughout the health retreat.

Please do not shake hands or have any other physical contact, and keep a safe distance between yourself and others.

The sauna, indoor swimming pool and gym can be used, subject to safe distancing rules. Exercise sessions will have some restrictions in place.

Due to the current COVID-19 situation, cancellations are free of charge up to 24 hours prior to arrival date.

*As we are a health retreat with a private clinic, our expert team provides you with the best medical and professional care.*

