

Safety and hygiene policy

to help us deal with COVID-19

We wish to provide you with a safe stay at Park Igls that complies with the most stringent standards of health and hygiene. We abide by the legal regulations, and request that you follow the hygiene and conduct measures we have put in place.

For the safety of all, people with acute COVID-19 symptoms such as fever, a cough or sore throat will not be admitted. This also applies to anyone who has had contact with a confirmed COVID-19 case within the past 14 days.

All guests, both vaccinated and unvaccinated, are tested for coronavirus on arrival by onsite PCR method. All employees are continuously tested for coronavirus as well.

Our medical staff and all guests wear mouth and nose protection in our medical facility and especially during treatments.

All persons may move around the retreat without a mask, but must maintain safe and respectful distancing. We ask all guests and employees to wear a face covering at small or crowded place like the lift.

You will find several contactless sanitiser dispensers distributed throughout the health retreat. Please do not shake hands or have any other physical contact.

The sauna, indoor swimming pool and gym can be used without limitations, as well as our exercise sessions.

Due to the current COVID-19 situation, cancellations are free of charge up to 24 hours prior to arrival date.

As we are a health retreat with a private clinic, our expert team provides you with the best medical and professional care.

